

Cynefin Framework

by Dave Snowden

How to use this framework:

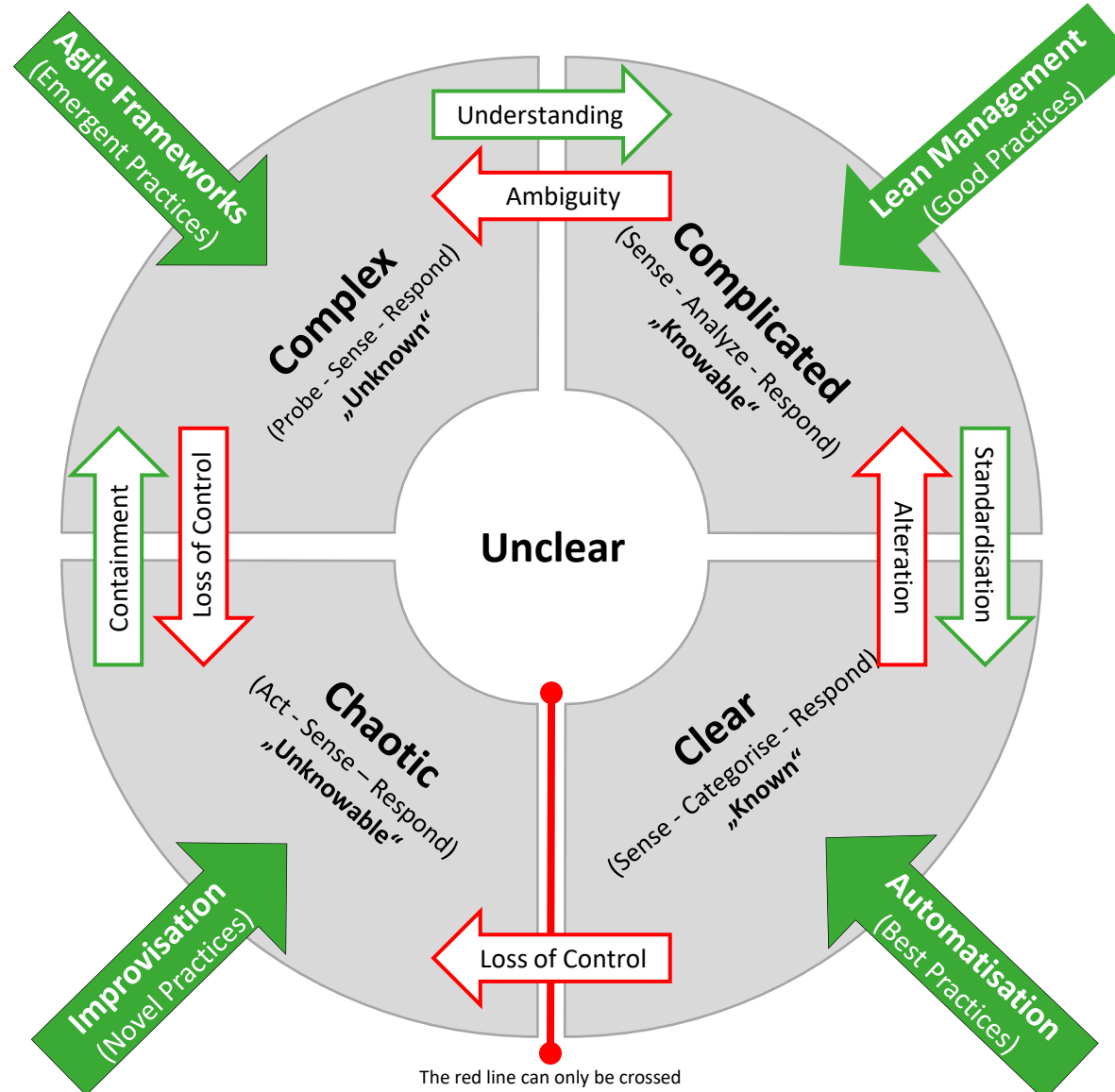
Initially all new problems and tasks arrive in the middle (unclear)

Based on the available information they are assigned to one of the surrounding areas

Each of these areas has an adequate (but not mandatory) way of proceeding

Regular inspections validate whether the problems and tasks are affected by green factors (learning effects) or red factors (irritations)

If necessary they can be moved to the next area, where they can be handled more appropriately



The five areas:

Clear: the interaction of all parts of the system is stable and the level of detail is low

Kompliziert: the interaction of all parts of the system is stable but the level of detail is high

Komplex: the interaction of all parts of the system is unstable and the level of detail is high

Chaotisch: the interaction of all parts of the system is unstable on a high change frequency and the level of detail is high

Unklar: there is not enough information for an assignment to the other areas

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